

Uwe-Jens Gerth, consulting services for maintenance, material management, production planning and control

Assessment of project assignment:

To ensure I always meet the clients requirements and to keep up a high standard I would like to ask you for feedback on my performance during the project described below. Thank you for your constructive remarks.

Company name: ABB Vetco Gray Inc.	Industry: ouil and gas industry equipment
Country: Great Britain	

Project description:

Based on the current business processes the standard software R/3 has to be evaluated on its capability to support VGI operations. R/3's supporting functionality and support of minimum report requirements have to be determined. The fit into the BAP of ABB has to be assessed for a faster implementation.

Period of assignment: 23.3.1998 - 30.04.1998

Task

Mr. Gerth was assigned as SM consultant to support the team on maintenance related processes. He helped to formulate the current processes and determined the R/3 support by the SM module.

Evaluation:

Please state your opinion by marking on a scale from 1 (very good) to 5 (deficient performance).

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not applicable

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Were your expectations fulfilled on the assignment?	①	Ø	3	4	(5)	
Were documents delivered on a timely basis?	①	Ø,	3	4	(5)	
Were questions and problems addressed in a timely manner?	①	Ø	3	4	(5)	
Were you satisfied with the quality of the deliverables overall?	V	2	3	4	(\$)	
Were you satisfied with the willingness and attitude of the consultant?	•	2	3	4	⑤	
Were you satisfied with the length of time the consultant took to become familiar with the issues?	V	2	③ ,	4	(5)	
How do_you rate the consultants communication skills ?	1	9	3	4	(5)	
How do you rate the overall competence of the consultant?	①		3	4	(5)	
Would you recommend the consultant for further projects ?	①	Ø	3	4	(5)	
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