



Airport Nürnberg

Flughafen Nürnberg GmbH · Flughafenstraße 100 · D-90411 Nürnberg

Gerth Consulting Services
Postfach 810301

81903 München

Flughafen Nürnberg GmbH
Postfach 990145, 90268 Nürnberg
Flughafenstraße 100, 90411 Nürnberg
Telefon 0911-937 00
www.airport-nuernberg.de

Ihr Zeichen:
Ihre Nachricht vom: 24.03.2004
Ihr Ansprechpartner: Hr. Schwartz
Unser Zeichen: KB-gs/gs
Telefon 0911-937 1607
Fax 0911-937 1209
e-mail: schwartz-gernot@
airport-nuernberg.de

07.09.2004

Projektbeurteilung

Sehr geehrter Herr Gerth,

anbei erhalten Sie unsere Beurteilung der Arbeit, die Sie im Rahmen unseres SAP-Releasewechsels für uns geleistet haben. Wir waren sehr zufrieden und würden uns über weitere Zusammenarbeit freuen, sobald sich die Gelegenheit ergibt.

Mit freundlichen Grüßen

Flughafen Nürnberg GmbH

i.A.

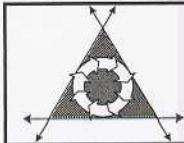
Walter Lenz
Abteilung KB

i.A.

Gernot Schwartz
Abteilung KB

Bank:	Konto-Nummer:	Bankleitzahl:	Internat. Bank Account Number:	Bank Identifier Code:	www.airport-nuernberg.de DIN EN ISO 9001 zertifiziert
Sparkasse Nürnberg	1 445 808	760 501 01	DE06 7605 0101 0001 4458 08	SSKNDE77	
Commerzbank Nürnberg	5 101 472	760 400 61	DE68 7604 0061 0510 1472 00	COBADEFF760	
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Uwe-Jens Gerth, consulting services for maintenance, material management, production planning and control

Assessment of project assignment :

To ensure I always meet the clients requirements and to keep up a high standard I would like to ask you for feedback on my performance during the project described below. Thank you for your constructive remarks.

Company name: Flughafen Nürnberg GmbH, **Plant:** Nürnberg
Country: Germany

Industry: airport administration

Project description:

SAP R/3 migration of release 4.0B to 4.70. The project included the modules for maintenance and overhaul of the utilities (mainly the car fleet) at Nuremberg airport. Since customers include subsidiaries and third parties the service process had to be redesigned for the use of the expense based billing function. The project has been carried out under the leadership of Siemens Business Systems GmbH.

Period of assignment: 06.10.2003 – 11.12.2003

Task:

Mr. Gerth consulted in process design and customizing of the process of expense based billing. He assisted in testing and trouble shooting of the system in the modules PM, CS and SD. Furthermore he trained the user support on the new functionality of the billing process and fleet management.

Evaluation:

Please state your opinion by marking on a scale from 1 (very good) to 5 (deficient performance).

	☺	☹	☹	☹	☹	not applicable
Were your expectations fulfilled on the assignment ?	①	②	③	④	⑤	<input type="checkbox"/>
Were documents delivered on a timely basis ?	①	②	③	④	⑤	<input type="checkbox"/>
Were questions and problems addressed in a timely manner ?	①	②	③	④	⑤	<input type="checkbox"/>
Were you satisfied with the quality of the deliverables overall ?	①	②	③	④	⑤	<input type="checkbox"/>
Were you satisfied with the willingness and attitude of the consultant ?	①	②	③	④	⑤	<input type="checkbox"/>
Were you satisfied with the length of time the consultant took to become familiar with the issues ?	①	②	③	④	⑤	<input type="checkbox"/>
How do you rate the consultants communication skills ?	①	②	③	④	⑤	<input type="checkbox"/>
How do you rate the overall competence of the consultant ?	①	②	③	④	⑤	<input type="checkbox"/>
Would you recommend the consultant for further projects ?	①	②	③	④	⑤	<input type="checkbox"/>

Remarks:

We were very satisfied not only during the project realisation but also with many helpful hints after the close of the upgrade project when additional process reengineering required more customizing.

Project manager: (1) Gernot Schwartz (Controlling/Bus.Administr.); (2) Alexander Thoma (Maintenance)